

Code of Conduct: Hamburg Shipbrokers' Association 2016 (VHSS)
based on the FONASBA Code of Conduct October 1998, revised October 2008

1. VHSS has as one of its primary objectives, the promotion among its members of a fair and equitable practice of the professions of ship broker and ship agent.
2. VHSS is urging all members to achieve and maintain the highest professional standards.
3. VHSS has for that purpose laid down the following principles:

Members shall at all times:

1. act in accordance with all national laws and other regulations of the countries in which they operate,
2. adhere strictly to the principles of honesty and integrity,
3. operate in a sound and honourable financial manner,
4. ensure that all the principal's business being handled is dealt with in confidence,
5. co-operate with and contribute to the efforts of the appropriate authorities to combat all illegal activities such as, but not limited to, maritime fraud and the trade in banned drugs,
6. agree to provide every assistance to the principal and the master of the vessel in ensuring, so far as possible and subject to the limits of responsibility of the agent, that the vessel's statutory obligations to appropriate and relevant national, regional and international authorities are discharged in an orderly and timely manner.

Optional:

7. ensure that all activities are carried out honestly within the highest standards of professional integrity,
8. take great care to avoid any misrepresentation and ensure that all activities are subject to the principles of honesty and fair dealing.

Hamburg, September 2016